

Bradford Medical Supply

Rental Contract

467 Norwood Circle,
Santa Clara, Ca 95051

www.bradfordmedicalsupply.com	Fax #	Phone #	Date	Rental No.
president@bradfordmedicalsupply.com	408 261-2223	877 580-5757	4/14/2009	260

Sold To			Ship To		

Due Date	Ship Date	Rep	Check No.	Payment Method	Ship Via	Email Address
4/14/2009	4/14/2009					

Item	Description	Qty	B/O	Rate	Amount

Licensee – take notice. Licensor uses great care to have all of its equipment in good order and repair, gives no warranty expressed or implied of merchantability or fitness or as to condition, quality or any other matter of any equipment sent out, and will in no way be responsible for damages resulting while in user's possession. Licensee acknowledges that the merchandise and/or equipment has been inspected, cleaned and received in good condition and accepted as is, and the Licensee agrees to save and hold harmless the Licensor for any damages sustained from same while in user's possession. There are no warranties which extend beyond the description on the face hereof. Licensee is responsible for said equipment and agrees to protect same from all loss and damage. Licensee further agrees not to release or redeliver said equipment to any other person, firm or corporation without the written consent of licensor.

Subtotal	\$0.00
Sales Tax (9.25%)	\$0.00
Total	\$0.00

Title to said equipment shall at all time be in Licensor and this transaction is a bailment only. In the event that renter/user has directed that the rental charges hereunder be billed to another person or organization, and payment is not made by such person or organization within ten (10) days after invoice date, renter/user shall, promptly upon receiving notice of non-payment, pay said rental charges and such additional or other charges as may be added to the outstanding balance pursuant to the terms thereof. Licensee agrees to operate said equipment only in the manner for which it is intended and not to attempt to make any repairs of any nature, kind or description and in the event said equipment becomes inoperative, Licensor is to be notified at once. Licensee agrees to return said equipment to Licensor promptly upon demand and will cooperate with Licensor to make said equipment available for pickup by Licensor.

Credit cards will be charged the day that the monthly or weekly rental is reserved. The monthly or weekly rental duration will start the day the item is delivered. ALL weekly and monthly RENTAL SALES ARE FINAL!. NO EXCEPTIONS! The licensee's card will be debited accordingly. WEEKLY rentals CAN NOT be converted to MONTHLY RENTALS or vice versa. The licensee's card will be adjusted accordingly. DAILY rentals are for 16 hours. The equipment must be picked up or delivered in the morning and returned or delivered back to the Santa Clara location. 2 DAY rentals may be returned to the Santa Clara location 48 hours later at the same time it was picked up or delivered. If the item is returned late or beyond the agreed upon rental period your card will be debited accordingly. \$50 fee is added for less than 25 miles, \$90 between 25 and 50 miles, \$125 between 50 and 100 miles, \$180 greater than 100 miles.

Customer Late for Delivery or No Show
Due to our daily delivery schedule BRADFORD MEDICAL SUPPLY (BMS) can not wait for more than 30 minutes for a customer past the agreed upon appointment. Waiting longer than that impacts deliveries to other BMS customers. If BMS waits longer than 30 minutes than the time agreed to by the customer written on THIS contract we reserve the right to charge the customer the following charges: 1. Daily Deliveries - The daily delivery charge and the cost of the daily rental. 2. Weekly and Monthly Deliveries - The additional delivery charge.

Licensee acknowledges having read the foregoing terms and conditions and agrees to be bound thereby and further agrees to pay the rental rates set forth on the foregoing invoice. In the event Licensor is called upon to pay any expenses or attorney's fees to enforce this agreement, the same shall be paid by Licensee. _____ Signature. Licensee acknowledges the he/she has been instructed in the proper usage and operation of the item being delivered by Bradford Medical Supply personnel . _____ Initial

Bradford Medical Supply strives to deliver the best service possible but there may arise the need for customers to file a complaint. Any complaints by a customer must be submitted in writing within 3 business days and will be filed in our complaint register at the 2nd St. location. We will investigate all complaints and respond to them within 3 business days. Bradford Medical Supply will do our utmost to remedy complaints to the customers satisfaction in a reasonable time if possible. Our policies and procedures are clearly outlined above and designed to preclude complaints before they arise.